

Questions About Your Plan?

P&A Group's Participant Support Center is here to assist you. To speak with an agent, please call (716) 852-2611 or use live webchat at www.padmin.com to message an agent. You can also e-mail GIBilling@padmin.com. Participant Support Specialists are available Monday - Friday, 8:30 a.m. - 10:00 p.m. EST.

Payment Options

SECURE ONLINE PAYMENT – Make or cancel a payment online. To make a one-time payment or set-up recurring monthly payments, visit www.padmin.com. Log into your account under the login box by clicking “Go to Login.” If this is the first time you're logging in, please click “first time logging in” to setup your login credentials. Once logged into your account, select “Make/Cancel Payments” under Member Tools.

CALL P&A'S IVR (INTEGRATED VOICE RESPONSE) SYSTEM – To make a one-time payment or set-up recurring monthly payments by phone, call (716) 852-2611.

ACH PAYMENT – Set up an automatic debit from your checking or savings account online by logging into your account at www.padmin.com.

CHECK OR MONEY ORDER – Pay by check or money order and mail your payments to: P&A Group, Dept. 652, PO Box 8000, Buffalo, NY 14267-8000.



Administered
Around You

PH: (716) 852-2611
WEB: www.padmin.com
EMAIL: GIBilling@padmin.com
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8:30 a.m. - 10:00 p.m. EST